

# Statement of purpose

Health and Social Care Act 2008

Eastholme Care Home

C Q C Provider ID:

Location ID: 1-140930929

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## Statement of purpose

Health and Social Care Act 2008

<b>Version</b>	Six	<b>Date of next review</b>	January 2015
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<b>Service provider</b> :	
<b>Name</b>	Mr Kanagasooriam Ravivaruman
<b>Correspondence Address</b>	Eastholme Care Home
<b>Address line 2</b>	74 - 75 South Park
<b>Town/city</b>	Lincoln
<b>County</b>	Lincolnshire
<b>Post code</b>	LN5 8ES
<b>Email</b>	easthomenursing@btconnect.com
<b>Main telephone</b>	01522 521956
<b>ID numbers</b>	
<b>Service provider ID</b>	1-101695951
<b>Registered manager ID</b>	1-166608450

**Aims and objectives**

1. To deliver personal care to Service Users in an homely environment, which is respectful and dignified

- a) Monthly review of care plans and updated with current needs
- b) Monthly service user and/or relatives meeting to discuss areas of excellence or shortfalls in quality standards and documented

2. To deliver a standard of excellence which embraces the fundamentals of good care practices

- a) Continuing professional development/training for all staff, regularly supervision and support meetings with full documentation evidence in staff files
- b) Audits undertaken on Medications, Health & Safety, Infection control, Home Environment and Staff Training and shortfalls/areas of concern acted upon in a timely manor

3. To provide a service of the highest quality to improve & sustain a Service Users quality of life

- a) To undertake quarterly surveys and publish results to all relevant parties and the action if any to be undertaken as a result of the survey results.
- b) Arrange fortnightly/monthly qualified staff/staff meetings to focus on care planning and that service users needs are being met and if not acted upon immediately

4. To ensure Service Users are supported through Person Centred care to access local health and social care services.

- a) To update and link closely with Social Services/PCT ensuring care reviews are undertaken in a timely manor and acted upon
- b) To access outside providers e.g. Optician, Dentist and Chiropody services

5. To provide a service which embraces equality, diversity & inclusion

- a) To undertake quarterly surveys and publish results to all relevant parties and the action if any to be undertaken as a result of the survey results

6. To involve Services Users and their representatives (if appropriate) to be able to make informed choices

- a) Review care plans monthly, where appropriate with service user and/or the representative to ensure quality standards are being met/maintained and that they remain satisfied and confident in the standard of care being delivered

**SANDBECK HOUSE - GROSVENOR HALL - EASTHOLME - FAIR HAVEN**

<b>Legal status</b>	
<b>Organisation</b>	<input checked="" type="checkbox"/>
<b>Are you a charity?</b>	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes Charity number:
<b>Group structure (if applicable)</b>	Four homes within group but two run under Care For your Life Ltd. Two are run independently

**SANDBECK HOUSE - GROSVENOR HALL - EASTHOLME - FAIR HAVEN**

<p><b>Regulated activity 1</b></p>	<p>Accommodation for persons who require Nursing or Personal Care</p>
<p><b>Services</b></p>	<p>Care Home with Nursing including Dementia and Physically Disabled (Over 55 years)Service Users. Qualified nurses on duty 24 hours a day. Provide End Of Life planning and care in accordance with services users wishes.</p> <p>Liaise with other service providers to deliver optimum care as detailed in person Centred care planning.</p> <p>Provide appropriate equipment in order for services users needs to be accommodated to enhance quality of life, for example wheelchairs, hospital beds.</p> <p>Assistance with washing, bathing, bed bathing and showering. Assistance with toileting including incontinence aids. Assistance with dressing, undressing, getting up and going to bed. Care of skin integrity, hair, teeth and nails. Assistance with medication including self medication</p> <p>Provide a clean, warm, comfortable and secure environment.</p> <p>Meet Nutritional needs by providing a choice of food and drink and adapted mealtimes to suit. Involvement of specialist help when identified</p> <p>Staff are fully trained and understand the needs of our service users through appropriate training. Will provide sufficient numbers of staff to care for service user. Staff are also supported through supervision, appraisals and development opportunities in order for them to carry out their role.</p> <p>Activities Co-ordinator who organise day trips, reminiscing therapy, entertainers, birthday celebrations, one to one activities and workshops.</p> <p>Provide a robust complaints procedure in order that service users do not feel they will be discriminated against because they have made a complaint.</p> <p>Involve the local community, in church services, fetes and charitable events</p>

**SANDBECK HOUSE - GROSVENOR HALL - EASTHOLME - FAIR HAVEN**

<b>Location 1:</b>	
<b>Name of location</b>	Eastholme Care Home
<b>Address line 1</b>	74-75 South Park
<b>Address line 2</b>	Lincoln
<b>Address line 3</b>	LN5 8ES
<b>Telephone</b>	01522 521956
<b>Brief description of location<sup>2</sup></b>	Eastholme is a Victorian House which previously used to be a Maternity Home. It has retained a lot of its original features. It is situated on the south side of the City with splendid views over the common, where many horses can be seen grazing
<b>No of approved places/beds</b>	31
<b>Name and contact details of registered manager</b>	<b>Registered manager 1</b>
	<b>Full name:</b>
	Jacqueline Haynes
	<b>Contact details:</b>
	<b>Business address:</b> Eastholme Care Home, 74-75 South Park, Lincoln LN5 8ES
	Telephone: 01522 521956
	Email: easthomenursing@btconnect.com
	<b>Regulated activities:</b>
	1. Accommodation for persons who require Nursing or Personal Care
	2. Treatment of disease disorder or injury

**SANDBECK HOUSE - GROSVENOR HALL - EASTHOLME - FAIR HAVEN**

	<b>3. Diagnostic and Screening Procedures</b>	
<b>Service user band(s) at this location<sup>5</sup></b> <i>Use</i> <input checked="" type="checkbox"/>	Learning disabilities or autistic spectrum disorder	<input type="checkbox"/>
	Older people	<input checked="" type="checkbox"/>
	Younger adults	<input type="checkbox"/>
	Children 0-3 years	<input type="checkbox"/>
	Children 4-12 years	<input type="checkbox"/>
	Children 13-18 years	<input type="checkbox"/>
	Mental health	<input type="checkbox"/>
	Physical disability	<input checked="" type="checkbox"/>
	Sensory impairment	<input type="checkbox"/>
	Dementia	<input checked="" type="checkbox"/>
	People detained under the Mental Health Act	<input type="checkbox"/>
	People who misuse drugs and alcohol	<input type="checkbox"/>
	People with an eating disorder	<input type="checkbox"/>
	Whole population	<input type="checkbox"/>
None of the above Please give details:	<input type="checkbox"/>	
<b>Regulated activity 2</b>	Treatment of disease, disorder or injury	

**Services**

Care Home with Nursing including Dementia and Physically Disabled (Over 55 years) Service Users. Qualified nurses on duty 24 hours a day. Provide End Of Life planning and care in accordance with services users wishes.

Liaise with other service providers to deliver optimum care as detailed in person Centred care planning. Involve Specialist within the field of disease or injury required.

Provide appropriate equipment in order for services users needs to be accommodated to enhance quality of life, for example wheelchairs, hospital beds.

Assistance with washing, bathing, bed bathing and showering. Assistance with toileting including incontinence aids. Assistance with dressing, undressing, getting up and going to bed. Care of skin integrity, hair, teeth and nails. Assistance with medication including self medication.

Records kept confidentially, secure and are accurate and fit for purpose

Provide a clean, warm, comfortable and secure environment. Infection controls procedures in place and adhered too including use of Personal Protective equipment.

Meet Nutritional needs by providing a choice of food and drink and adapted mealtimes to suit. Involvement of specialist help when identified

Staff are fully trained and understand the needs of our service users through appropriate training. Will provide sufficient numbers of staff to care for service user. Staff are also supported through supervision, appraisals and development opportunities in order for them to carry out their role.

Ensure service users needs are assessed and reviewed by the appropriate professional bodies, to maintain the correct living environment and ensuring they receive the appropriate care required at that stage of their disease, disorder or injury.

Liaise with Service User GP to ensure appropriate treatment are in place i.e. Medications review and hospital appointments.



**SANDBECK HOUSE - GROSVENOR HALL - EASTHOLME - FAIR HAVEN**

<b>Location 1:</b>	
<b>Name of location</b>	Eastholme Care Home
<b>Address line 1</b>	75-75 South Park
<b>Address line 2</b>	Lincoln
<b>Address line 3</b>	LN5 8ES
<b>Telephone</b>	01522 521956
<b>Brief description of location<sup>2</sup></b>	Eastholme is a Victorian House which previously used to be a Maternity Home. It has retained a lot of its original features. It is situated on the south side of the City with splendid views over the common, where many horses can be seen grazing
<b>No of approved places/beds</b>	31
<b>Name and contact details of registered manager</b>	<b>Registered manager 1</b>
	<b>Full name:</b>
	Jacqueline Haynes
	<b>Contact details:</b>
	<b>Business address:</b> Eastholme Care Home, 74-75 South Park, Lincoln LN5 8ES

**SANDBECK HOUSE - GROSVENOR HALL - EASTHOLME - FAIR HAVEN**

	Telephone: 01522 521956	
	Email: easthomenursing@btconnect.com	
	<b>Regulated activities:</b>	
	1. Accommodation for persons who require Nursing or Personal Care	
	2. Treatment of disease disorder or injury	
	3. Diagnostic and Screening Procedures	
<b>Service user band(s) at this location<sup>5</sup></b> Use <input checked="" type="checkbox"/>	Learning disabilities or autistic spectrum disorder	<input type="checkbox"/>
	Older people	<input checked="" type="checkbox"/>
	Younger adults	<input type="checkbox"/>
	Children 0-3 years	<input type="checkbox"/>
	Children 4-12 years	<input type="checkbox"/>
	Children 13-18 years	<input type="checkbox"/>
	Mental health	<input type="checkbox"/>
	Physical disability	<input checked="" type="checkbox"/>
	Sensory impairment	<input type="checkbox"/>
	Dementia	<input checked="" type="checkbox"/>
	People detained under the Mental Health Act	<input type="checkbox"/>
	People who misuse drugs and alcohol	<input type="checkbox"/>
	People with an eating disorder	<input type="checkbox"/>
Whole population	<input type="checkbox"/>	

**SANDBECK HOUSE - GROSVENOR HALL - EASTHOLME - FAIR HAVEN**

	None of the above Please give details:	<input type="checkbox"/>
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<b>Regulated activity 3</b>	Diagnostic and Screening Procedures
<b>Services</b>	<p>Care Home with Nursing including Dementia and Physically Disabled (Over 55 years) Service Users. Qualified nurses on duty 24 hours a day. Provide End Of Life planning and care in accordance with services users wishes.</p> <p>Liaise with other service providers to deliver optimum care as detailed in person Centred care planning.</p> <p>Provide appropriate equipment in order for services users needs to be accommodated to enhance quality of life, for example wheelchairs, hospital beds.</p> <p>Provide a clean, warm, comfortable and secure environment.</p> <p>Meet Nutritional needs by providing a choice of food and drink and adapted mealtimes to suit. Involvement of specialist help when identified</p> <p>Staff are fully trained and understand the needs of our service users through appropriate training. Will provide sufficient numbers of staff to care for service user. Staff are also supported through supervision, appraisals and development opportunities in order for them to carry out their role.</p> <p>To provide staff trained to undertake phlebotomy services.</p> <p>Maintain adequate records which are held securely, accurate and fit for purpose</p>

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<b>Location 1:</b>	
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<b>Name of location</b>	Eastholme Care Home
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<b>Address line 1</b>	74-75 South Park
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<b>Address line 2</b>	Lincoln
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**SANDBECK HOUSE - GROSVENOR HALL - EASTHOLME - FAIR HAVEN**

<b>Address line 3</b>	LN5 8ES
<b>Telephone</b>	01522 521956
<b>Brief description of location<sup>2</sup></b>	Eastholme is a Victorian House which previously used to be a Maternity Home. It has retained a lot of its original features. It is situated on the south side of the City with splendid views over the common, where many horses can be seen grazing
<b>No of approved places/beds</b>	31
<b>Name and contact details of registered manager</b>	<b>Registered manager 1</b>
	<b>Full name:</b>
	Jacqueline Haynes
	<b>Contact details:</b>
	<b>Business address:</b>
	Eastholme Care Home, 74-75 South Park, Lincoln LN5 8ES
	Telephone: 01522 521956
	Email: easthomenursing@btconnect.com
	Locations:
	<b>Regulated activities:</b>
	1. Accommodation for persons who require Nursing or Personal Care
2. Treatment of disease disorder or injury	
3. Diagnostic and Screening Procedures	

**SANDBECK HOUSE - GROSVENOR HALL - EASTHOLME - FAIR HAVEN**

<b>Service user band(s) at this location<sup>5</sup></b> Use <input checked="" type="checkbox"/>	Learning disabilities or autistic spectrum disorder	<input type="checkbox"/>
	Older people	<input checked="" type="checkbox"/>
	Younger adults	<input type="checkbox"/>
	Children 0-3 years	<input type="checkbox"/>
	Children 4-12 years	<input type="checkbox"/>
	Children 13-18 years	<input type="checkbox"/>
	Mental health	<input type="checkbox"/>
	Physical disability	<input checked="" type="checkbox"/>
	Sensory impairment	<input type="checkbox"/>
	Dementia	<input checked="" type="checkbox"/>
	People detained under the Mental Health Act	<input type="checkbox"/>
	People who misuse drugs and alcohol	<input type="checkbox"/>
	People with an eating disorder	<input type="checkbox"/>
	Whole population	<input type="checkbox"/>
None of the above Please give details:	<input type="checkbox"/>	